

## SERENIS HOTEL 2024 SUMMER CONCEPT

Dear Guests,

Welcome at our Serenis Hotel. As Serenis Hotel family, we have already arranged everything to make your holiday as comfortable as possible. This guide will help You to use all the facilities and services. Enjoy your stay and have a marvelous holiday!

### Food & Beverage Guide

RESTAURANTS AND FOOD SERVICE			
Breakfast	07:00 – 10:00	Open Buffet	Main Restaurant
Late Breakfast	10:00 – 10:30	Open Buffet	Main Restaurant
Flatbread	10:00 – 16:00	Flatbread Service	Pool Bar
Snack	12:00 – 15:30	Open Buffet	Beach Bar
Snack	12:00- -15:30	Open Buffet	Pool Bar
Lunch	12:30 – 14:00	Open Buffet	Main Restaurant
Ice Cream	15:00 – 16:00	Ice Cream Service	Pool Bar
Coffee/Cake	16:00 – 17:00	Coffee/Cake Service	Pool Bar
Dinner	18:45 – 20:45	Open Buffet	Main Restaurant
Night Soup	23:30 – 24:00	Self Service	Main Restaurant
BARS			
Lobby Bar	10:00 – 24:00	Local Alcoholic & Soft drinks	Lobby
Pool Bar	10:00 – 24:00	Local Alcoholic & Soft drinks	Pool Area
Beach Bar	10:00 – 17:30	Local Alcoholic & Soft drinks	Beach

- Management has the right to change the place and time of services.
- Our All Inclusive service consists of local alcohol and nonalcoholic beverages available from 10:00 till 24:00 without any charge.
- Imported drinks, champagne, special wines, bottle drinks and fresh pressed fruit juices are charged extra.
- According to Turkish laws it is not permitted to serve alcohol to children under 18 years old.
- Please don't bring any food or beverage to the room from Restaurant
- Tea & coffee set in the Rooms.
- Shuttle Bus service (every 15 minutes).
- All kinds of beverages are served with glass. There is no bottle service available.
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### GENERAL INFORMATIONS

**Minibar** : Minibar is filled with soft drinks and updated daily

**Wifi** : Wifi at the lobby free, Hotel area and at the beach chargeable

**Safe** : You can rent a safe box, which is located in your room, 2 € is charged per day. We kindly request you not to bring your valuables like handy, money, etc. to the pool or seaside area. Hotel cannot be responsible for any loss.

**Miniclub** : The Mini club service is available for all children between 4-12 years old. For the further information please contact our Animation team.

**Pool** : The pools are chemically cleaned and tested between 20:00-06:00 hours. Jumping into the pool is dangerous

**Towels** : Please do not take the towels in your room outside, these towels are to be used only inside the room. Beach towels are offered by our hotel on free basis, are at your service in the SPA center. **In day 0,5 € is charged for second change of the beach towel.** 10 Euro per each undelivered beach towel card will be charged to your account in case of loss.

**Arrival &** : Check in time is 14:00 o'clock. To be able to prepare the room for our new guests, we kindly remind You to complete the c/out procedure and return **Departure** the room card to the reception on the day of your departure before 12:00 o'clock. 10 € is charged in case of the card lose.

#### Free Activities

- Table Tennis
- Turkish bath
- Dart
- Water Slides (10:00-12:00 // 14:00-16:00)
- Sauna
- Fitness Center (min.16 age)
- Boccia



#### Activities Charged Extra

- Telephone
- Game Center
- Doctor
- Massage
- Biliard
- Water Sports (Private)
- Laundry Service
- Fax